



Business Policies and Procedures Sampler

The Business Policies and Procedures Sampler enables you to quickly produce Office Procedures for your entire business through well-researched and thorough documents covering *thirteen* different areas of business. Writing policies, procedures and office manuals is much easier with customizable procedures development templates. This manual includes a wide array of topics including Accounting, Human Resources, Information Technology, Manufacturing, Production, Security, Disaster, Customer Service and Sales & Marketing.

US\$ 695.00

How to Order:

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Includes five (5) modules

- 1. Introduction and Table of Contents
- 2. Guide to preparing a well written manual
- 3. **111** Policies covering 13 company functions and **129** corresponding forms
- 12 Job Descriptions covering every position referenced in the manual
- 5. Complete Index

- Instant download
- Available immediately
- (no shipping required)

Business Policies and Procedures Sampler:

111 Prewritten Policies and Procedures covering 13 different areas!

Accounting

Accounts Payable and Cash Disbursements

Problem Checks

Bank Account Reconciliations

Cash Drawers and Credit Cards

Cash Receipts and Deposits

Check Requests

Check Signing Authority

Chart of Accounts

Capitalization and Depreciation of Fixed Assets

Fixed Asset Control

Invoice Billings and Accounts Receivable

Petty Cash

Unsigned or Partial Payment Checks

End of Period Review & Year Closing

Administration

Board of Directors' & Shareholders' Meetings, Minutes, and

Protocol

Controlling Legal Costs

File and Record Management

Form Development and Forms Manual

Job Descriptions

Mail and Express Services

Management Reporting

Telephone Answering

Travel & Entertainment

Customer Service

Customer Satisfaction Survey

Customer Service Contact / Complaint Handling

Service Satisfaction

Post-Sale Customer Follow-Up

Service Parts Pricing

Warranty and Service Policies

Finance and Credit

Account Collection

Bank Loan Applications

Banking Policy and Relations Business Plans and Forecasts

Customer Credit Approval and Terms

Exercise of Incentive Stock Options

Property Tax Assessments

Release of Financial or Confidential Information

Stock Transactions

Weekly Financial and Six Week Cash Flow Reports

Information Technology

IT Asset Standards

Use of Non-Standard Software

IT Incident Handling

Computer Viruses and Malware

IT User Staff Training Plan

Computer and Internet Usage Policy

E-Mail Policy

IT Support Center

Manufacturing

Assembly Manuals

Bill of Materials

Calibration for Testing and Measuring Equipment

FDA Inspections

ISO 9001 Compliance

Master Parts List and Files

Part Number Designation

Serial Number Designation

Quality Control for Finished Goods

Quality Audit Procedures

Corrective Action

SAMPLE FROM THE BUSINESS POLICIES AND PROCEDURES SAMPLER INCLUDES AN EXAMPLE PROCEDURE, A LIST OF TOPICS, FORMS AND JOB DESCRIPTIONS

Disaster Management

Disaster Management Plan

Service Agreements, Emergency Services Agencies, and

Community Resources Centers of Operation

Emergency Notification Procedures Office and Department Recovery

Engineering:

Drawings and Schematics

Engineering Change/Document Change Control

Labeling

Device Master Record Operation/Service Manuals

Patents

Preproduction Quality and Planning Product Design and Development

Product Identification and Safety Hazard Labels

Sales & Marketing

Collection of Sales Tax Copyrights and Trademarks

Marketing Plans

Model Number Designation

Public Relations

Return of Goods from Customers

Sales Leads Sales Order Entry Sales Training Trade Shows/Exhibits

Environmental Management

Environmental Protection

Hazardous Waste Management

Air/Water/Soil Resource Management

Personnel

Americans with Disabilities Act

Drug Free Workplace **Employment Policies**

Employee Hiring and New Employee Orientation

Family and Medical Leave Act

Health Care Benefits

Paid and Unpaid Time Off

Pay and Payroll Matters

Performance Appraisals and Salary Adjustments

Resignations and Terminations

Sexual Harassment

Training/Tuition Reimbursement Workplace Rules & Guidelines

Workplace Safety

Security Operations

Intrusion Protection

Physical Security

Personnel

Guard Force Management

Electronic Countermeasures

Executive Protection

Shipping, Purchasing & Inventory Control

Packaging, Storage and Distribution

Physical Inventory

Purchasing

Receiving, Inspection, and Stocking of Parts and Materials

Shipping and Freight Claims

Vendor Selection, Files, and Inspections

129 Corresponding Forms and Records

Accounting

Bad Check Notice

Sample Bank and Book Balances Reconciliation to Corrected

Balance

Daily Cash Report Daily Log

Check Request

Check Signing Authority Log

Sample Company Account Codes

Capital Asset Requisition

Asset Disposition Form

Sales Order

Accounts Receivable Write Off Authorization

Petty Cash Journal

Administration

Notice of Stockholders' Meeting (Example)

Waiver of Notice of Stockholders' Meeting (Example) Authorization of Proxy to Vote Shares (Example)

Minutes of Stockholders' Meeting (Example) Minutes of Board of Directors' Meeting (Example)

Master File Index

Record Retention Guideline Form Printing Request

Job Description

Department Reporting Summary

Travel Arrangements Form

Travel and Miscellaneous Expense

Entertainment and Business Gift Expense Report

Engineering

Request for Engineering Action

Engineering Change Notice/Document Change Control

Approval Form for Labels and Labeling

Device Master Record Contents

Device Master Record Index (Example)

Device Specification (Example)

Design Completion Checklist for Electromechanical Devices

Design Completion Checklist for Non-Electromechanical

Devices

Finished Product Release

Product Design Review Checklist

Product Identification Label (Example)

Product Safety Hazard Label

Environmental Management

Hazardous Waste Determination Checklist

Hazardous Waste Determination Sheet

Compliance Self-Inspection Checklist

Environmental Management Action Plan

Finance & Credit

Accounts Receivable Collection Control Form

Credit Application

Request for Credit Approval

Credit Inquiry

Stock Option Exercise Letter (Sample)

Payroll Deduction Stock Purchase

Stock Issuances Journal

Stock Transfer Ledger

Weekly Financial Report

SAMPLE FROM THE BUSINESS POLICIES AND PROCEDURES SAMPLER INCLUDES AN EXAMPLE PROCEDURE, A LIST OF TOPICS, FORMS AND JOB DESCRIPTIONS

Customer Service

Customer Satisfaction Survey Customer Service Contact Customer Service Log

Customer Service Satisfaction Report

Post-Sale Satisfaction Report

Limited Warranty

Disaster Management

Disaster Management Plan Test

Emergency Services and Related Agencies List

Employee Personal Profile

Chronological Log of Emergency Events

Recovery Worksheet **Restoration Worksheet** Resumption Worksheet Reconstruction Worksheet Disaster Recovery Log

Manufacturing

Bill of Materials form (Sample)

Calibration Record

Triggers and Decision Points for GMP Inspections

Excerpts of the FDA Two-Track GMP Inspection Strategy and

Compliance Program Master Parts List Part Number Record **Quality Audit Checklist** Corrective Action Request

Drug-Free Workplace Policy Agreement

Personnel Requisition Employment Application

Employment Interview Questions Chart

Personnel Change Notice

Company Policy and Procedure Acknowledgement

Absence Request Biweekly Timesheet Employee Self-Appraisal Performance Appraisal Request for Training Safety Suggestion

Workplace Safety Self-Inspection Checklist

Workplace Safety Action Plan General Workplace Safety Rules

List of Hazardous Chemicals and MSDS Index

Six-Week Cash Flow Report

Information Technology

Asset Standards List

Asset Configuration Worksheet Asset Standards Exception Request

Non-Standard Software Request

IT Incident Report/Response Form

IT Training Requirements List

IT Training Log

Sales & Marketing

Returned Goods Authorization

Customer Returns Database

Sales Lead tracking Form Trade Show Worksheet

Trade Show Checklist

Trade Show/Exhibit Supply Checklist

Equipment Request Form Inventory

Show Registration

Trade Show/Exhibit Summary

Security Operations

Employee Hiring Packet Checklist

Key Issue/Policy

Special Incident Report Form

Guidelines for Selecting an Alarm System/Vendor

Shipping, Purchasing & Inventory Control

Shipping Log

Inventory Sheet

Purchase Requisition

Purchase Order

Purchase Order Log

Purchase Order Follow-Up

Receiving Log

Receiving and Inspection Report

Inventory Inspection Levels

Approved Vendor List

Approved Vendor Notification Vendor Survey Form

Vendor Performance Log

Nonconformity Report

Job Descriptions: A complete job description is included for each of the 12 positions referenced in the Business Polices and Procedure Sampler. Each position includes a summary description of the position, essential duties and responsibilities, organizational relationships, a list of the procedures where the position is referenced, specific qualifications, physical demands of the position, and work environment.

Accounting Manager Chief Financial Officer (CFO) **Customer Service Manager** Director of Quality

Engineering Manager Inventory Control Manager IT Manager IT Security Manager

Manufacturing Manager **Production Manager Quality Manager** Sales Manager